



2027 Science of Learning Conference

Ticketing Terms & Conditions

Event

1. These Terms & Conditions apply to your registration and participation at the 2027 Science of Learning Conference (**Event**) held by Matthew Flinders Anglican College (the **Organiser**).
2. You acknowledge that your participation at the Event may be subject to additional venue, ticketing platform, or digital platform terms, conditions, and policies and you agree to comply with the same.

Ticket Prices & Fees

3. For paid ticketed sessions at the Event, you must purchase a ticket in order to enter the Event venue or digital platform.
4. For all sessions (free or paid) you must register for a ticket in order to enter the Event venue or digital platform. Tickets are issued in accordance with these Terms & Conditions, and are subject to any venue, ticketing platform, or digital platform terms and conditions.
5. Prices are in Australian dollars (AUD) and, unless otherwise stated, include booking fees and GST where applicable. A transaction charge may apply at the point of sale.
6. You are not permitted to enter the Event venue or digital platform without proof that you have a valid ticket. The Organiser may charge you a fee to replace your ticket.
7. Where any concessional tickets are provided for an Event (for example, to the Organiser's students, staff, alumni, or concession card holders) the ticket holder must meet the eligibility requirements for that ticket and may be required to provide evidence of their eligibility prior to the ticket being issued and/or at the Event. In the case of the Organiser's students, staff or alumni, the required evidence is their Matthew Flinders Anglican College Identification. If a ticket holder fails to produce evidence of their status when asked, they may be denied a ticket.

or access to the Event, or may be required to pay the difference between the concessional price and the full ticket price at the Organiser's discretion.

8. Allocated seating is not available with General Admission tickets and such tickets cannot be replaced if they are lost, damaged or stolen.
9. For Events with allocated seating, the Organiser does not guarantee that your allocated seat will be available. Where the Organiser needs to allocate an alternative seat for you, it will use reasonable efforts to provide you with a comparable seat.
10. Latecomers to the Event may:
 - a. not be allowed access to the venue or digital platform unless there is a convenient break in the session where you can enter without disruption; or
 - b. not be admitted at all.
11. Tickets may not be transferred or resold or offered for resale at a premium (including via online auction sites) either by the original purchaser, or any subsequent bearer, without the prior written consent of the Organiser. Tickets sold or offered for sale in breach of this condition may be cancelled without a refund and the bearer of such a ticket may be refused admission.

Event Changes & Cancellation

12. You acknowledge that the Organiser, the Event, and your participation at the Event, are subject to Matthew Flinders Anglican College's policies as well as applicable laws, government restrictions, and enforceable directives, which vary from time to time. You agree to comply with these and acknowledge that they may affect whether and how the Event will be run and/or your participation at the Event.
13. The Organiser reserves the right change any aspect of the Event, including to cancel the Event, or add, withdraw, reschedule or substitute artists or speakers and/or vary advertised programs, prices, venues (including digital platforms) and seating (including to reduce the number of persons who may attend the Event). The Organiser will endeavour to provide you with notice of such changes.
14. If the Organiser cancels the Event, the Organiser will refund the cost of your ticket (excluding any administration charges) to the original purchaser of the ticket.

15. To the extent permitted by law, the Organiser excludes all liability arising out of, or in connection with, the Organiser cancelling the Event, other than the refund referred to in clause 14.
16. If there is a change or cancellation of artist or speaker, the Organiser will only refund your ticket if the original artist or speaker was billed as the headline or main attraction.
17. If after registration you are no longer able to attend the Event, the Organiser asks that you advise the Organiser in writing as soon as practicable. The Organiser reserves the right not to provide a refund and retain the ticket price as a cancellation fee but may, in its discretion, provide a refund in the event of proven exceptional circumstances as determined by the Organiser.

Release

18. Views expressed by artists or speakers participating in or sponsoring the Event are not necessarily those of the Organiser.
19. You participate in the Event at your own risk. To the extent permitted by law, you indemnify the Organiser, its employees, contractors and/or its agents for any losses, damages, expenses, injuries or other claims in relation to your participation or attendance at the Event, except to the extent any such loss, damage, expense, injury or other claim is caused by the negligent or wilful misconduct of the Organiser, its employees, contractors and/or its agents.
20. To the extent permitted by law, except for the Organiser's gross negligence or wilful misconduct, the Organiser will not be liable for any injury, loss or damage suffered by you in connection with the Event and the venue, including liability for any injury, loss or damage caused by the Organiser or its employees, contractors or agents or resulting from any matter outside their reasonable control.
21. The Organiser's services come with guarantees that cannot be excluded under the *Australian Consumer Law*. For major failures with the service you are entitled:
 - to cancel your service contract with us; and
 - to a refund for the unused portion, or to compensation for its reduced value.

You are also entitled to be compensated for any other reasonably foreseeable loss or damage. If the failure does not amount to a major failure, you are entitled to have problems with the service

rectified in a reasonable time and, if this is not done. To cancel your contract and obtain a refund for the unused portion of the contract.

Participant Behaviour & Damage

22. The Organiser reserves the right to prohibit you from entering the Event venue or digital platform, or to remove you from the Event if you breach any of these Terms and Conditions, or where your behaviour is deemed dangerous, inappropriate or disruptive.
23. Where you are removed in accordance with clause 22 above, you will not be entitled to a refund of your ticket price.
24. If your actions result in damage to, or the loss of, any property, the Organiser reserves its right to seek remediation costs from you.
25. You agree to comply with all notices displayed at Event.
26. You are not authorised to use any recording devices during any session at the Event.
27. Unless authorised by the Organiser in writing, you must not conduct any commercial, political, soliciting, promotional, surveying, canvassing or demonstration activity at the event, nor collect contributions or distribute any material.

Privacy & Personal Information

28. All personal information will be collected in accordance with all relevant privacy laws in force from time to time including the *Privacy Act 1988* (Cth) as well as the Matthew Flinders Anglican College Privacy Policy which can be accessed at [link](#).
29. You consent to the Organiser collecting, storing, using and disclosing your personal information, including all of the information contained in the registration form, for the purposes of administering, promoting, and managing the Event and future Events, including updating your record in the Organiser's database.
30. The Organiser may disclose your name, organisation, and contact details to other organisers and/or partners involved in the Event (if any) and may use your personal information to contact you for purposes relating to the Event or to promote future events.

31. The supply of your personal information is voluntary; however, if you do not provide it to the Organiser, you may not be able to purchase, register for, and participate in, the Event.
32. You have a right to access your personal information held by the Organiser. You can also request amendment to that information if you believe that it is incorrect or make complaints about the information handling practices or breaches of your privacy by Matthew Flinders Anglican College. The information you provide will not be retained for longer than necessary and will be managed in accordance with the Organiser's Privacy Policy.
33. Access and amendment requests, complaints, and other privacy enquiries should be directed to:

Head of Legal, Risk and Assurance
Matthew Flinders Anglican College
Email: achutt@mfac.com.au
Telephone: (07) 5477 3200

Use of Your Image

34. You acknowledge that the Event may be recorded or photographed. You consent to the Organiser and third parties permitted by the Organiser taking photographs and audio/visual recordings of you throughout your participation in the Event and agree that the Organiser may use the photos or recordings in their original or edited form in broadcasting or communicating the Event to the public and for future promotional and marketing purposes without further notice or compensation to you.
35. If you are invited to submit pre-recorded content for an Event, you grant the Organiser an irrevocable free, worldwide, sublicensable licence to use, reproduce, adapt, modify, sublicense, and communicate to the public that content and agree that the Organiser may use that content in its original or edited form, at its discretion including without limitation at or in relation to the Event, broadcasting or communicating the Event to the public, on its social media pages, and for any purpose, including future promotional and marketing purposes without further notice or compensation to you.
36. In providing your consent, you release and discharge the Organiser, its staff and its agents from any and all loss, damage, expense or claims that you may suffer or incur due to the use of the photographs and recordings and/or the content of the same photographs and recordings by the Organiser or any third party permitted by the Organiser.

Health & Safety

37. Contact Information & Primary Purchaser Responsibilities

- a. As the primary ticket purchaser, you are responsible for ensuring the accuracy of your contact details at the time of booking. If purchasing tickets on behalf of a group, you agree to maintain current contact details for all attendees in your group. In the event of a public health inquiry or incident where notification is required by law or requested by health authorities (such as Queensland Health), you agree to either:
 - i. provide the relevant contact details of your group members to event management or health authorities (where you have obtained consent to do so); or
 - ii. promptly notify the members of your group on behalf of event management or health authorities regarding any critical health and safety communications.

38. Fitness to Attend & Public Health Compliance

- a. To ensure the safety and well-being of all patrons, staff, and speakers, all attendees must adhere to current public health guidelines and venue safety requirements in accordance with Queensland Work Health and Safety standards.
- b. You and any members of your group must not attend the event if, on the day of the event, any of the following apply:
 - i. you are experiencing acute symptoms of a contagious or communicable illness (including, but not limited to, fever, cough, sore throat, or respiratory symptoms associated with COVID-19 or influenza);
 - ii. you have tested positive for a contagious illness and are under a legally mandated or medically advised period of isolation; and/or
 - iii. you have been directed to self-isolate by a medical practitioner or public health authority.
- c. If you or a member of your group cannot attend due to acute illness or public health directions, please contact event management prior to the event start time to discuss ticket transfer or refund options in line with our ticketing policy.